

## Drive thru at Black Road Branch

**HOURS: MON-THURS: 9 a.m.-9 p.m., FRI & SAT: 9 a.m.-5 p.m.**



- Call us at **815-740-2660** to place your hold or go to [jolietlibrary.org](http://jolietlibrary.org) and search the online catalog.



- **Online:** Search the catalog and place holds on items to be picked up. Please note that only JPL materials will be available for pickup, as there is no courier service at this time. When your items are ready, a staff member will contact you.



- When you arrive at the library, pull up to the the drive thru window to pick up your hold. Have your library card and photo Id ready to show staff through your car window.



- Do not exit your vehicle. Staff will hand you materials through the window.

**Same Day Pickup:** For a limited time the library will be accepting same day pick up requests. Call 815-740-2660. Once the requests has been processed, you will be notified via phone or e-mail. Items must be picked up by the end of the business day.

**Questions? Skip the line and call us at 815-740-2660.**

### **Other information:**

The buildings are now open for limited hours and services.

All materials must be returned to the book drops.

Please do not hand staff materials through the window.

Materials are quarantined in the library for three days before being returned to the shelves.

Call 815-740-2660 for further instructions or information.

## Entryway Service at Ottawa Street Branch

**HOURS: MON-THURS: 9 a.m.-9 p.m., FRI & SAT: 9 a.m.-5 p.m.**



- Call us at **815-740-2660** to place your hold or go to [jolietlibrary.org](http://jolietlibrary.org) and search the online catalog.



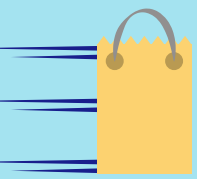
- **Online:** Search the catalog and place holds on items to be picked up. Please note that only JPL materials will be available for pickup, as there is no courier service at this time. When your items are ready, a staff member will contact you.



- When you arrive at the library, park your vehicle and enter the entryway on the Ottawa Street side of the building. A staff member inside will assist you.



- One person is permitted in the entryway at a time. A mask or face covering is required for service. Please follow social distancing guidelines when waiting for service.



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