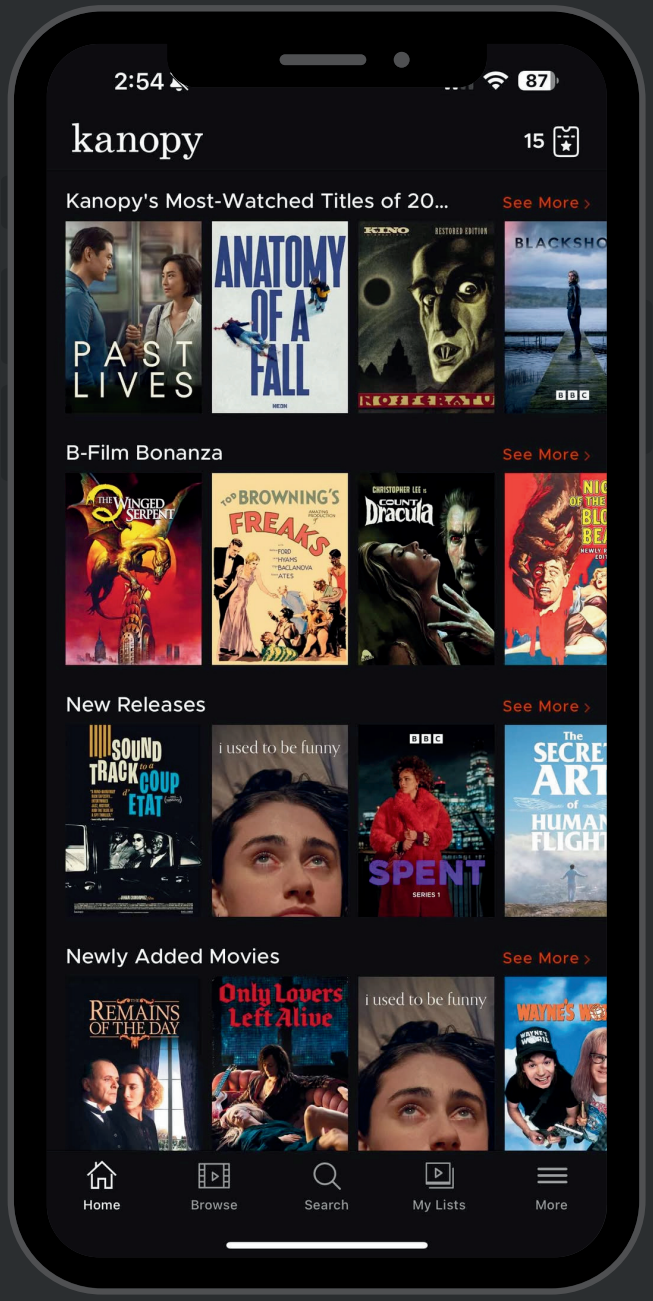


JOLIET Public Library

read • explore • ask • discover

www.jolietlibrary.org

(815) 740-2660

Did you know? You can use Kanopy in your browser by going to www.kanopy.com

NEED MORE HELP?

You can contact Libby support staff directly at:

https://help.kanopy.com

kanopy

Films that matter

GETTING STARTED WITH KANOPY

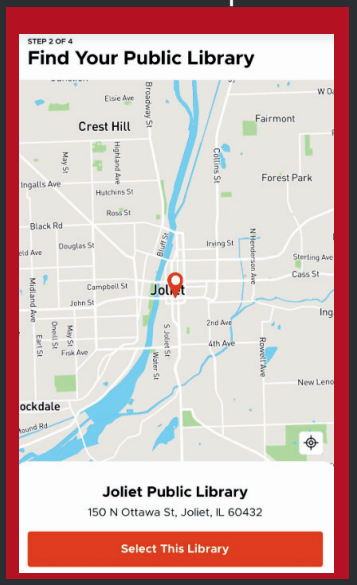
Movies, TV series and more through your library

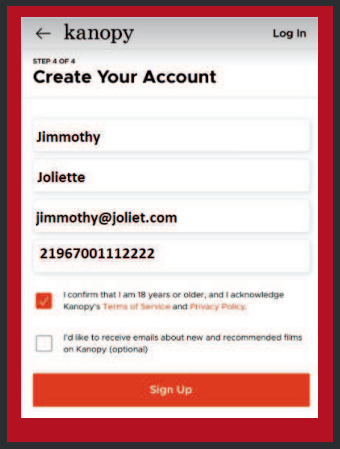
1 Download the Kanopy app from the app store

Depending on your device, this could be called "App Store," or "Google Play Store," or "Amazon Apps." If you are downloading Kanopy for your smart TV, try the "Google Play" or "Channels" store on your TV.

2 Open the app and choose "Get Started"

Kanopy will ask to find a library - both Joliet branches will show as the Downtown location. You can then create your account - enter a library card, your name, email, and password to register.





3 Browse away!

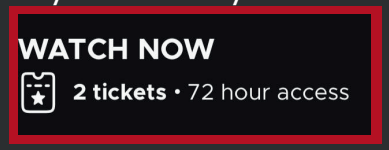
Tap the magnifying glass icon to search, or browse by film genre

4 Start watching!

Kanopy works on a ticket system; each month you will receive 15 tickets to use. Most films range from 2-3 tickets, while TV series may "cost" more.

5 Movie Pass

After you borrow a film or show, you will have unlimited access to it for a period of time - anywhere from 72 hours to a week depending on the title. No need to return it, Kanopy will do that for you when your time is up!



Frequently Asked Questions

What devices can I use Kanopy on?

Kanopy can be used with any smartphone or tablet, such as iPads and Kindle Fire devices. e-Ink tablets such as Kindle Paperwhites do not support Kanopy. Kanopy also offers an app for Smart TVs (FireTV, Android, Roku, AppleTV) which allows you to stream in the same way as apps like Netflix.

Will my unused tickets roll over?

Unused tickets on Kanopy do not roll over - at the end of the month, unused tickets are removed from your account, and a new set of 15 tickets is added.

What about Kanopy Kids?

Kanopy Kids is a bonus portion of the app which allows for unlimited streaming of a curated collection of childrens programming. To access it, tap "more" at the bottom of your Kanopy app and choose "Go To Kanopy Kids." To leave this mode, you can go to the same spot and choose exit. If you wish to add a parental control lock to prevent kids from exiting back into Kanopy themselves, you can set one up at Kanopy.com/parentalcontrols.