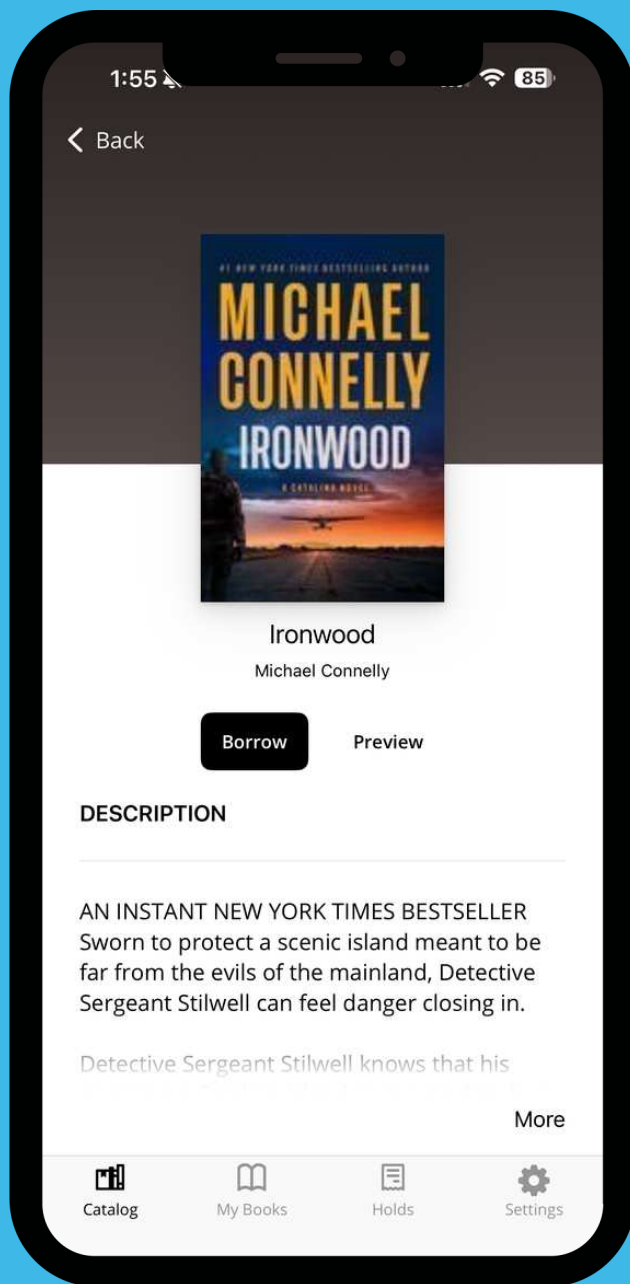




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1 Download The Palace Project app from the app store

Depending on your device, this could be called "App Store," or "Google Play Store."



2 Open the app

Open the Palace app, tap "Find Your Library," and type or scroll to find Joliet Public Library and access our collection of ebooks and audiobooks.



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3

Start browsing!

Tap or click the magnifying glass icon at the top of the screen and enter your search.

4

Check out your items

If an item is available, you'll see an option to "borrow." Otherwise, you'll see an option to place a hold.

5

Start reading!

Tap or click "My Books" at the bottom of the screen, then "Read." Items will return automatically at the end of your loan.

Frequently Asked Questions

● How do I report an issue with Palace?

In the app, go to the Settings screen, then tap "Report an Issue." An email will pop up for the direct support contact at your library. Complete and send the email for further assistance with your issue. For technical help with the app, contact support@thepalaceproject.org.

● How long do items check out for?

Items on The Palace Project can be checked out for 13 days. If an item is not on hold when it automatically returns, you can check it out again right away.

● Can I read my book on my Kindle?

The Palace app does not integrate with Amazon Kindle because Kindle DRM and format are proprietary to Amazon Kindle.

● Why am I seeing my Libby content in the Palace app?

Palace syncs with Libby for searches and to display your current holds and borrowed titles.

Reading placement does not currently translate between apps.